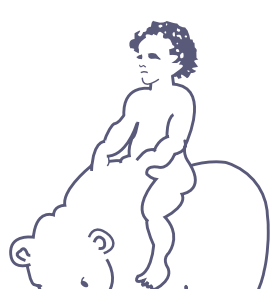


Welcome to the pediatric ER

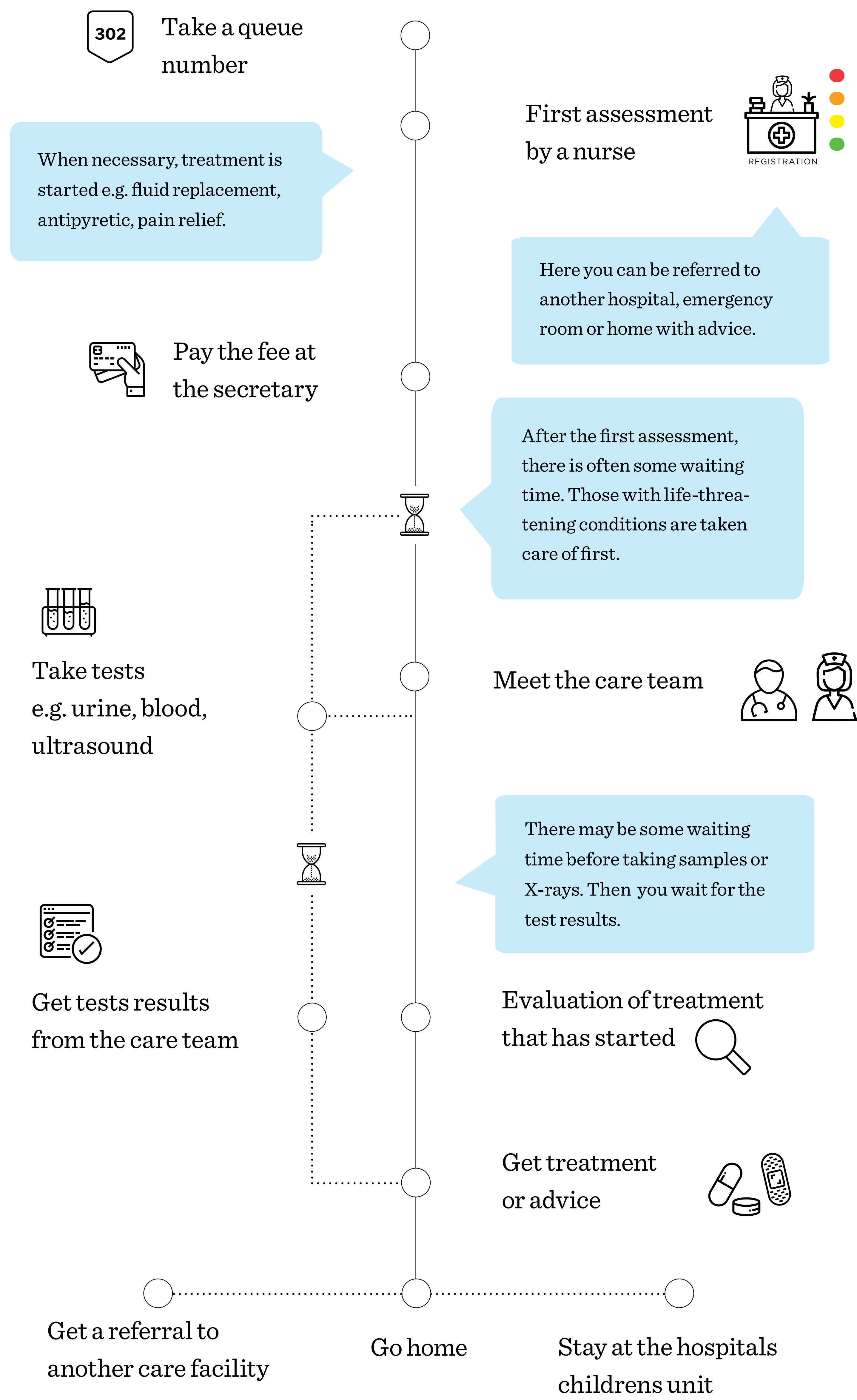


Sachsska
barn- och ungdomssjukhuset



SÖS
SÖDERSJUKHUSET

The process at the pediatric ER



What is a first assessment?

During registration the nurse will ask you to describe how you are feeling and what has happened. During the conversation the nurse will also do some checks on you and soon after makes an overall assessment of your condition right now. You will be assigned a color group based on the overall assessment. In case you start to feel worse, it's important that you inform the staff about it.

Below you'll find some examples of possible symptoms in the different groups:

Severely ill or injured get help first

At the pediatric emergency room, we always take care of very serious and life-threatening condition first. At any time seriously ill or injured can arrive that we need to prioritize.

Group 1

You will get immediate care if you have a life-threatening condition. Some examples of symptoms are:



Cramps
e.g. epilepsy



Loss of
consciousness



Uncontrolled
bleeding

Group 2

In this group, your waiting time is shorter, some examples of symptoms are:



Issues with bre-
athing



Eat or drink
something
toxic



Not reacting to
medication

Group 3

This group includes patients with conditions that are troublesome but not life-threatening. The waiting time may be longer. Some examples of symptoms are:



Chronical
disease



Minor
fractures



Stomach ache/
vomiting

Group 4

If you are in this group the waiting time could be quite long. Examples of symptoms in this group:



Cold



Minor wounds
or cuts


Please note!

If you want to leave the pediatric emergency room, please remember to tell a nurse / assistant nurse.



Pharmacy

1. By the main entrance

 4 min


Mon-Fri 8-18 Sat 10-16 Sun 12-16

2. Krukmakargatan 13

 15 min  7 min

Mon-Sun 8-22

3. Klarabergsgatan 64


 15 min

Open daily 24/7



Pressbyrå/Kiosk

By the main entrance


 3-4 min

Mon-Fri 6:30-21:30 Sat-Sun 9-19

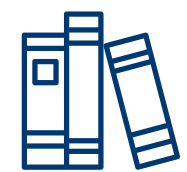


Restaurant

Bistro A, by the main entrance


 4 min

Mon-Thu 8-16 Fri 8-15 Sat-Sun 11-16



Library

Located by lift I, near the main entry

 4 min

Mon-Thu 9-17 Fri 9-16 Sat 12-16 Sun Closed



Parking

Area code: 50102, garage 50101 with EasyPark / Appcoa Flow



Mobile charging station

Located next to in the big waiting room

Frequently asked questions

1. Can I leave the waiting room?

You can always go to the toilet, we'll wait for you when it's your turn. If you want to go and get some food, just talk to a nurse! It's no problem, as long as we know where you are.

2. Why can't anyone tell me exactly how long I have to wait?

We understand that you would like to know how long you have to wait. It's hard for us to give an exact time since anything can happen in the emergency room. Waiting time can change a lot within a short period as patients with life-threatening conditions or injuries can arrive with ambulance and get higher priority.

3. Why do some children get to go before me?

Sometimes they are more ill, or it can be a contagious disease or a headache and that's why we separate some children from others. This does not mean that they can see a doctor faster, but that they need some space of their own while they wait.

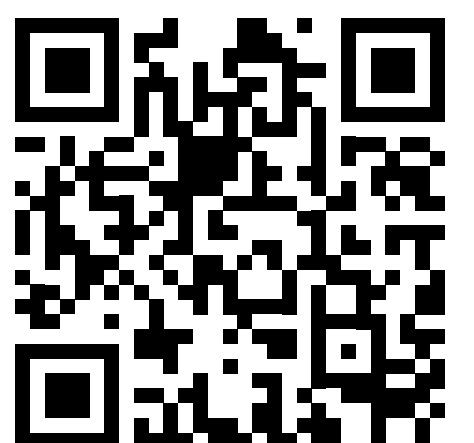
Severely ill or injured get help first

At the pediatric emergency room, we always take care of very serious and life-threatening conditions first.

4. What should I do if my condition worsens?

If your condition worsens during the waiting period, it is important that you inform the staff about it.

Learn more about how different examinations are done at the pediatric ER:





Free Wifi
SLL -Guest

While you are waiting....

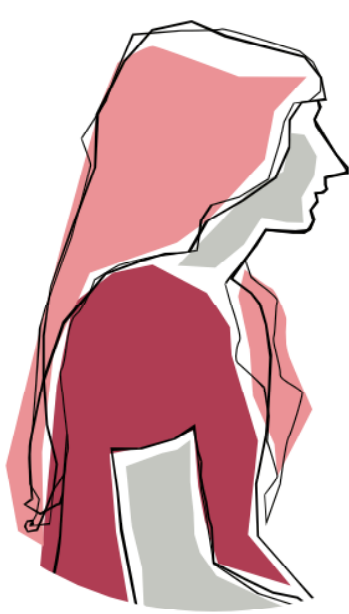
We are sorry that you have to wait... But don't worry, we haven't forgotten you! Down below you'll find some suggestions for things to do while you wait.

Here come some suggestions for games to play together to pass time!



1. 10 questions guessing game

One of the group thinks of a celebrity, a country or an animal. The others get to ask a total of 10 yes/no questions to guess what the right answer is!



Yes!

Is it a celebrity?



2. Word chain

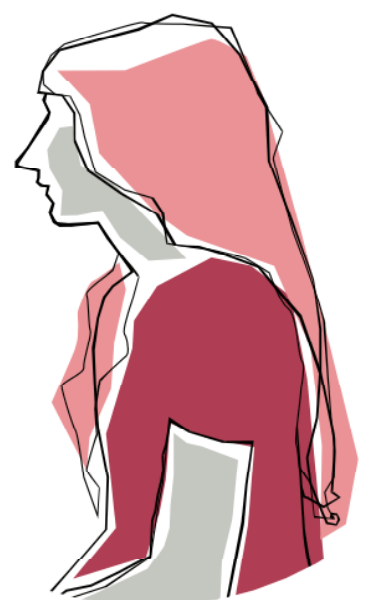
Come up with a category, for example animals. One player starts by saying the name of an animal, and the next player needs to begin their word with the same letter as the last letter of the animal previously mentioned. You lose if you can't think of a new word in the chosen category!



Let's choose animals! Dog.

Elephant

Giraffe



3. Read a book

In our library at Sös, there are books for both young and old. There are also audio books and movies with DVD players that you can borrow. Just tell a nurse / assistant nurse if you want to go and eat something. It is not a problem as long as we know where you are.

Take a short walk to the library and see if you find something you like!

Your rights at Sachsska Children's and Youth Hospital



We care about you. Feel free to talk to us if you want to ask something or if there is something you want to tell us.

Do you know that you have rights with us at the hospital?

Here we work according to the United Nations Convention on the Rights of the Child (UNCRC). We think it is important that you and your family know them to make the experience the best it can be for you. The UN Convention on the Rights of the Child has 54 articles and there are 4 that are particularly important. But what do they mean here at Sachsska Children's and Youth Hospital?

Article 2: All children have the same rights and equal value.

Here at the hospital, this means that you have the same right as everyone else to get help when you are sick.

Article 3. The best interests of the child must be taken into account in all decisions concerning the child.

You are the main person when you get help from us. What we do must be for your good and for you to feel as good as possible.

Article 6. All children have the right to life and development.

When you are in the hospital, you have the right to develop, play and learn like other children your age.

Article 12: All children have the right to express their opinion and have it respected.

You always have the right to understand what the staff say and what to expect during your hospital stay. We want to hear what your thoughts and preferences because you are the one we are here to help.

Children's rights representative

Sachsska Children's and Youth Hospital has many children's rights representatives who protect the perspective and participation of children and young people at care receptions and hospital wards. Children's rights representatives are responsible for ensuring that the rights of children and young people are respected.